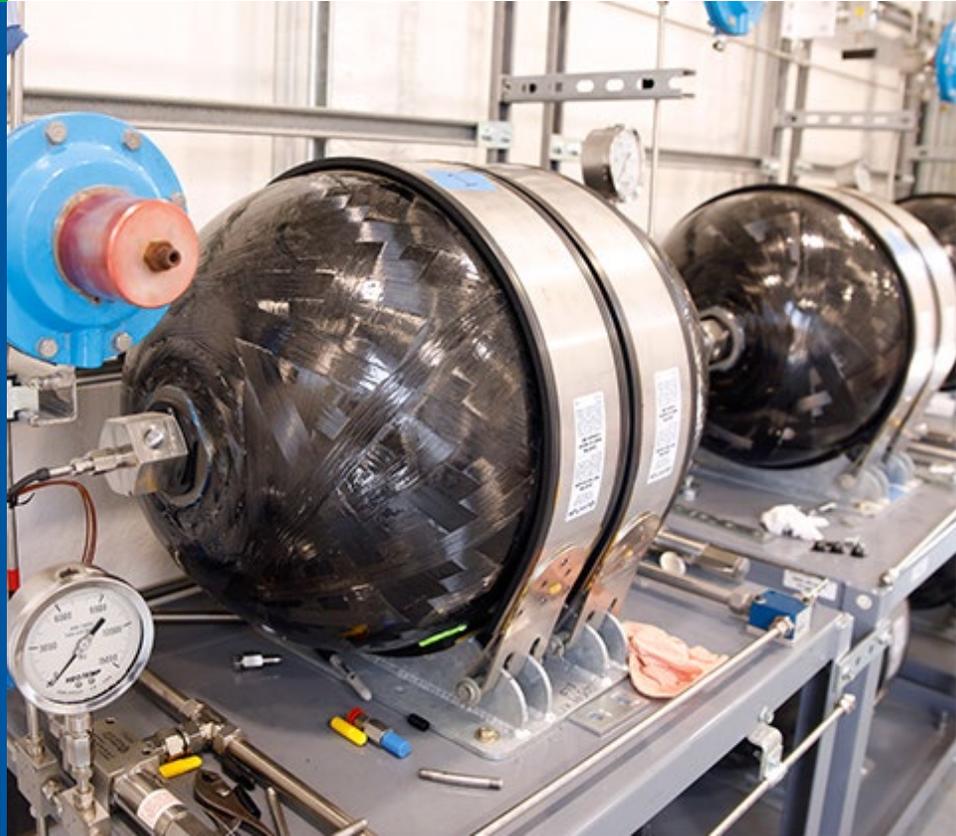




GTI ENERGY

solutions that transform

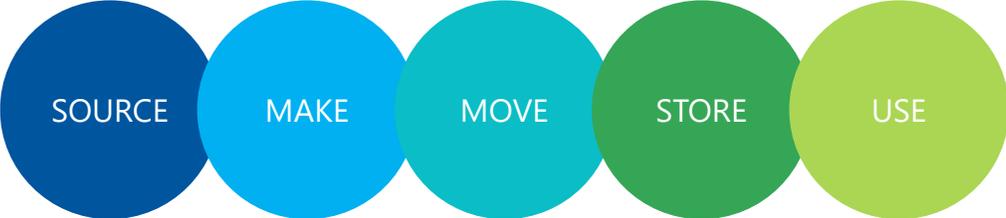


DOE Natural Gas Listening Sessions Review

Ted Barnes, GTI Energy, Sr. Director – Mobility

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We develop, scale and deploy solutions in the transition to low-carbon, low-cost energy systems



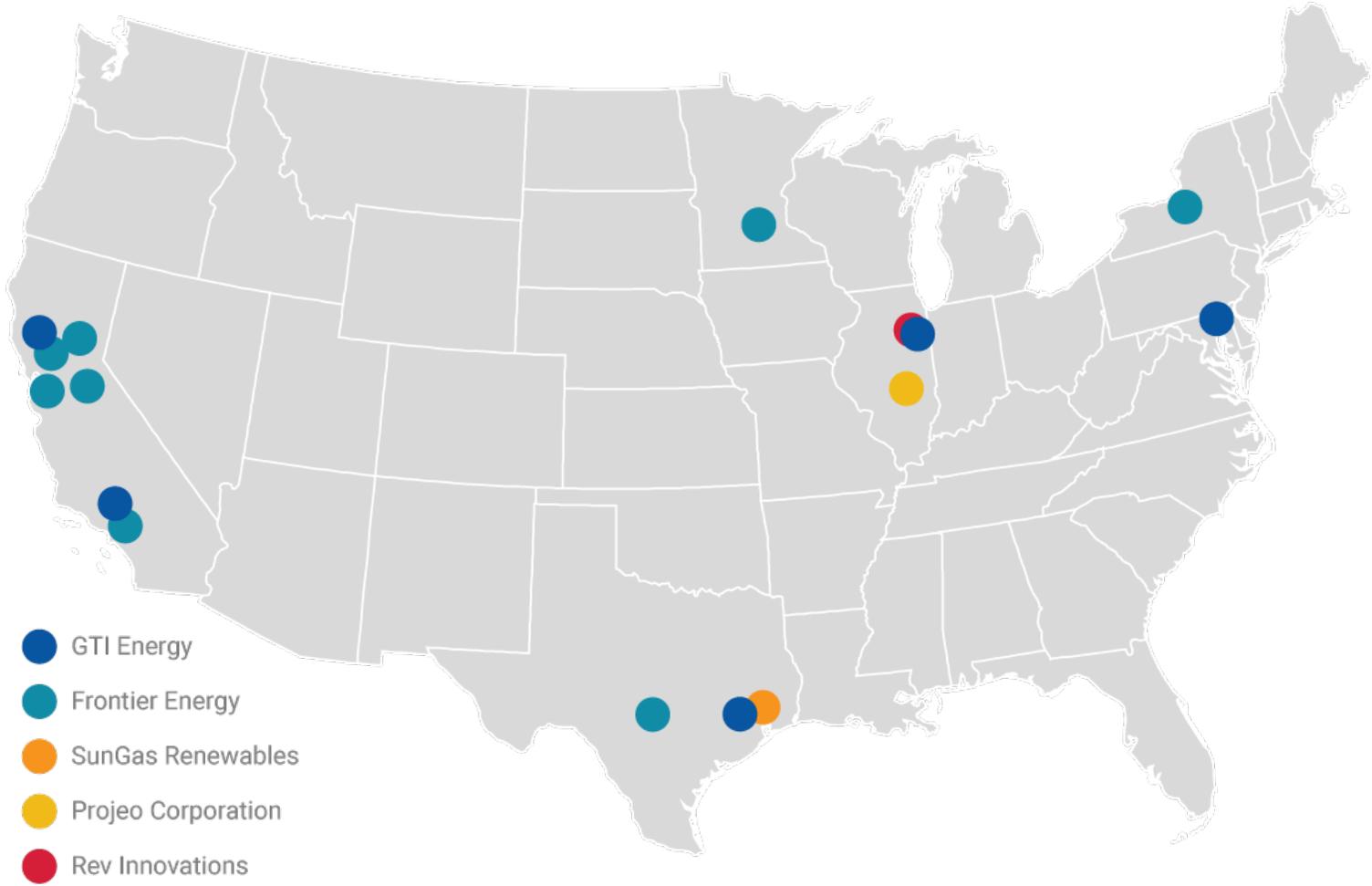
500
Enterprise
Employees



We work collaboratively to address critical energy challenges impacting gases, liquids, efficiency and infrastructure



Our office locations



GTI Energy – Main Campus



**Emerging
Energy
Technology
Campus**

**Main Offices
and Labs**

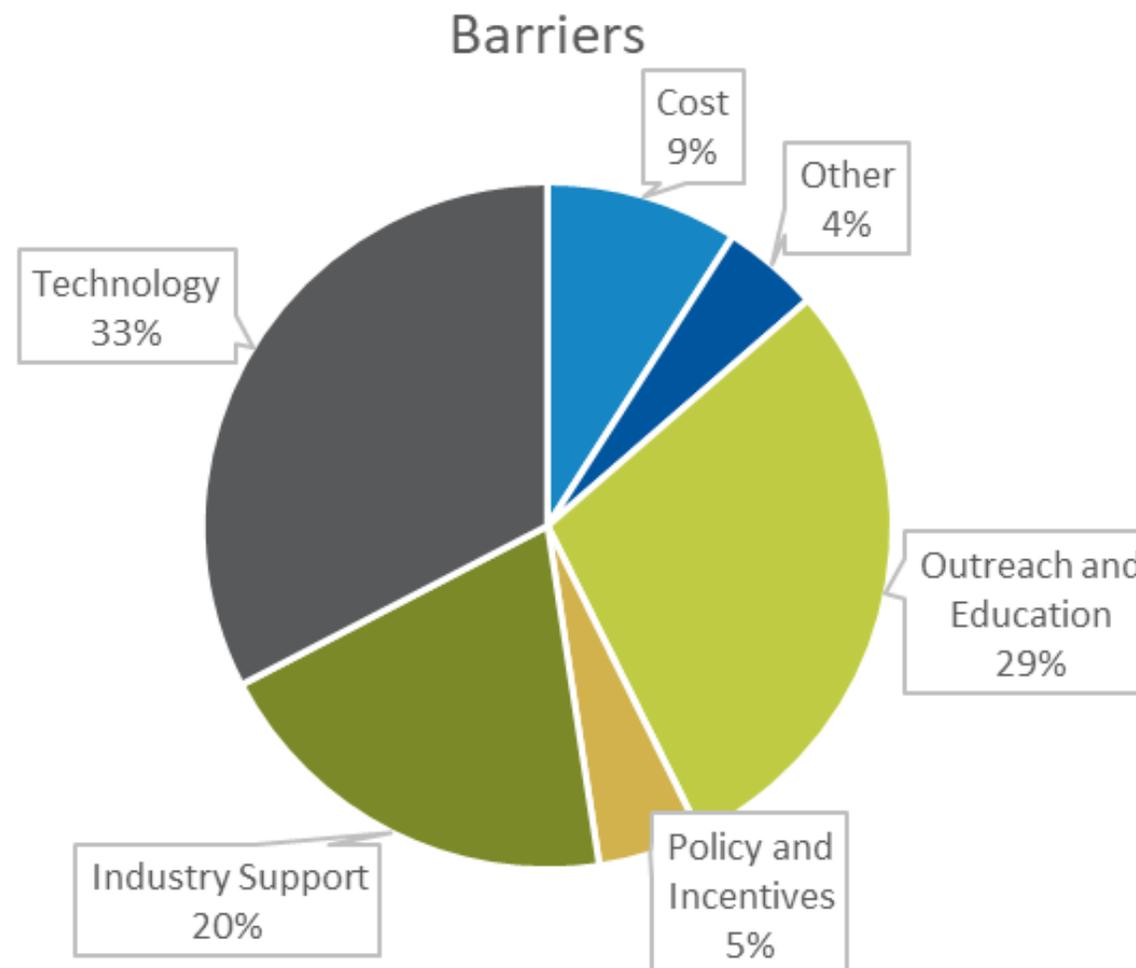
CNG Listening Sessions - Methodology

“...organize and facilitate fuel and/or technology-specific listening sessions with fleets and other stakeholders to identify technology gaps and critical research needs to improve vehicle/infrastructure performance and usability.”

- Clean Cities Directors held ~60 listening sessions with stakeholders
 - Conducted over 5 years (2018-2022)
- Over 1,000 comments received and analyzed by GTI Energy
- Identified ~50 distinct barriers to adoption

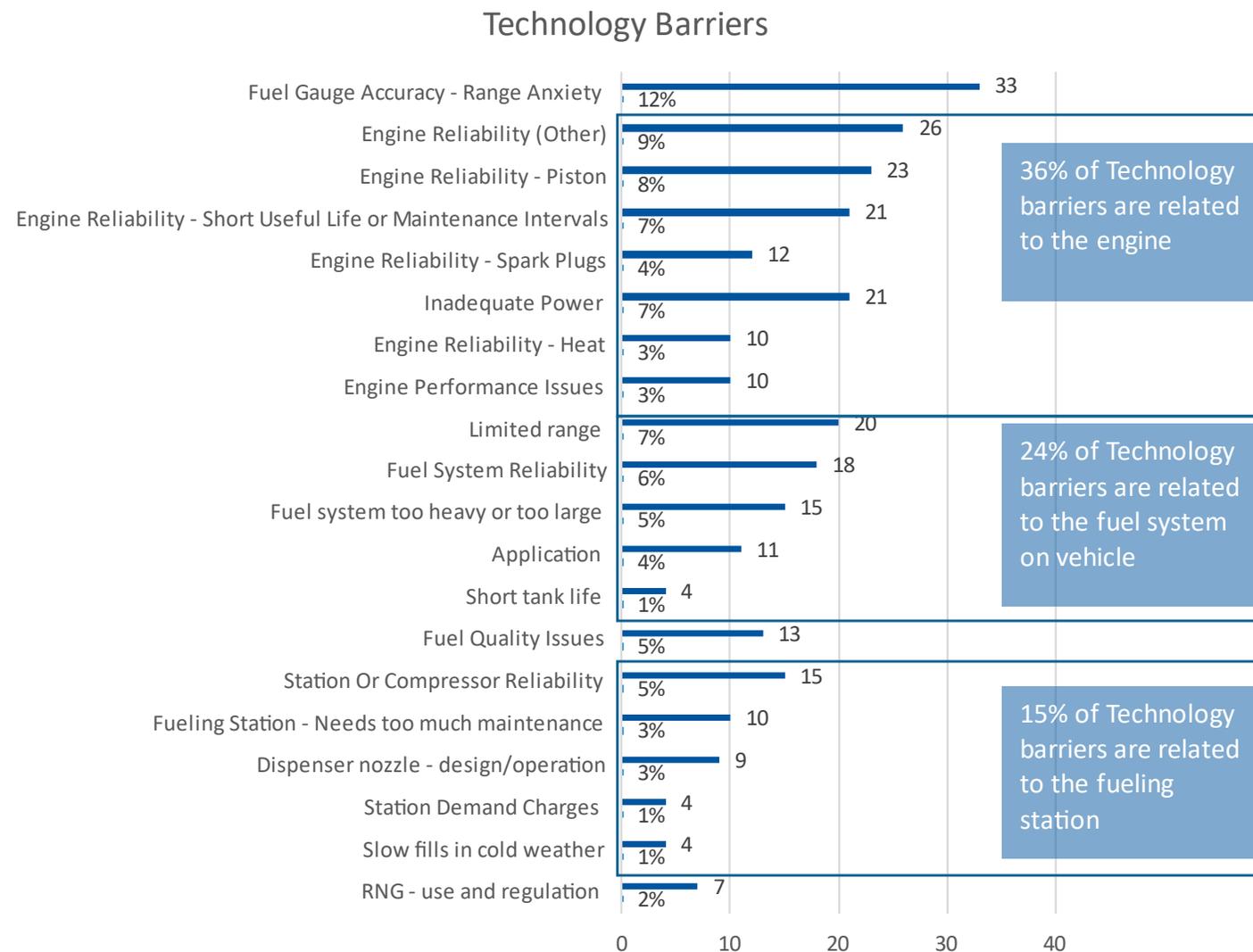
Key Barriers

- **Technology**
- **Outreach and Education**
- Industry Support
- Cost
- Policy and Incentives
- Other



Technology Barriers – Complaints/Key Topics

- **Range anxiety** was the single most mentioned topic
- **Engine problems** - largest group
 - Pistons, overheating, low power, etc.
- **Fuel storage system**
 - Leaks, failures, not enough fuel capacity
- **Fuel station issues**
 - Uptime, maintenance, cold weather fills



Technology Barriers – Deeper dive

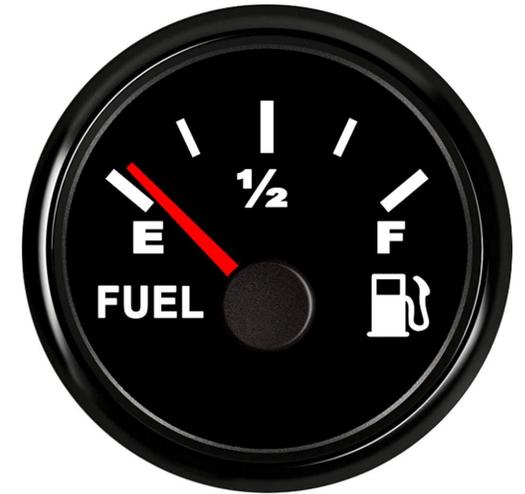
Range Anxiety

- **Issues**

- Temperature compensation (i.e. relationship between pressure and temperature) confusing
 - “Full” changes based on temperature
- Fuel gauges (pressure only) unreliable due to gas thermodynamics
- Oversized (or additional) tanks add cost and weight

- **Potential Solutions**

- Smart fuel gauge / full fill technologies
- Tanks sized for the job
- Operator training



Technology Barriers – Deeper dive

Engine Problems

- **Issues**

- Lingering complaints from early engine models (i.e. piston failures, valvetrain issues)
- Maintenance intervals / life shorter than diesel
- Inadequate power / overheating

- **Potential Solutions**

- Some improvements need OEM actions
- Follow OEM O&M guidelines - train the technicians and operators
- Engines must be spec'd for the job (CNG engine is not a diesel drop-in)



Technology Barriers – Deeper dive

CNG Fuel System

- **Issues**
 - Fuel storage too small for the job (limited range)
 - Component failures, leaks
 - Weight / cargo penalty
- **Potential Solutions**
 - Thorough application review
 - Component improvements (i.e. filters, regulators, receptacles)
 - Some applications just won't work
 - 100,000 lb GVWR with 12L engine
 - 600-mile range on school buses



Technology Barriers – Deeper dive

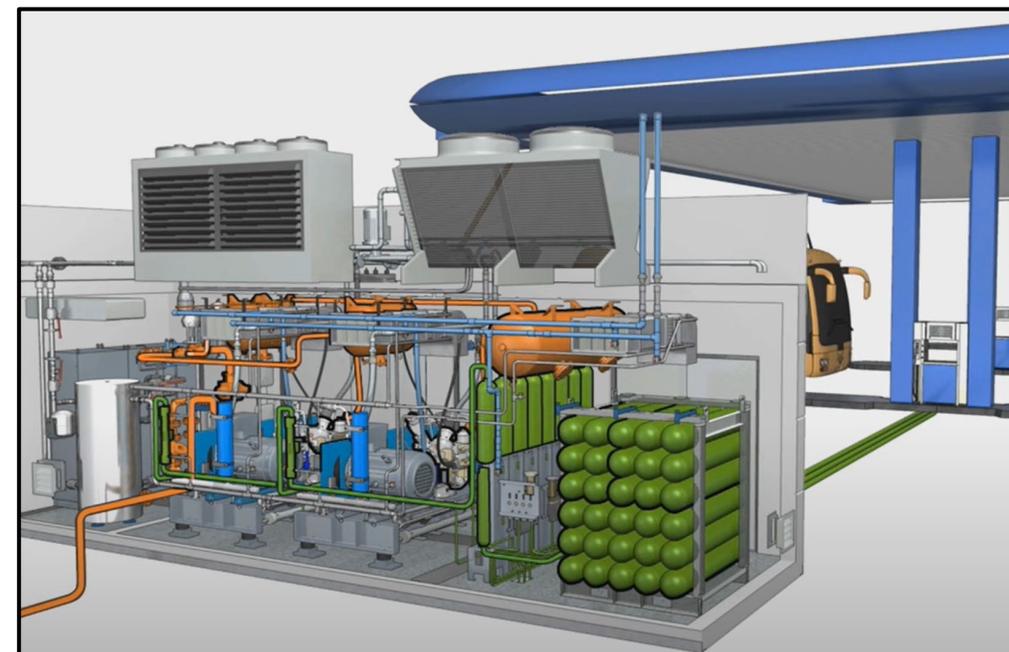
CNG Fueling Stations

- **Issues**

- Low station reliability; frequent, complex and costly maintenance
- Poor user experience with dispenser/nozzle
- Inconsistent fills (i.e. slow, low pressure, etc.)
- High electricity demand charges
- Fuel quality issues (impurities in natural gas)

- **Potential Solutions**

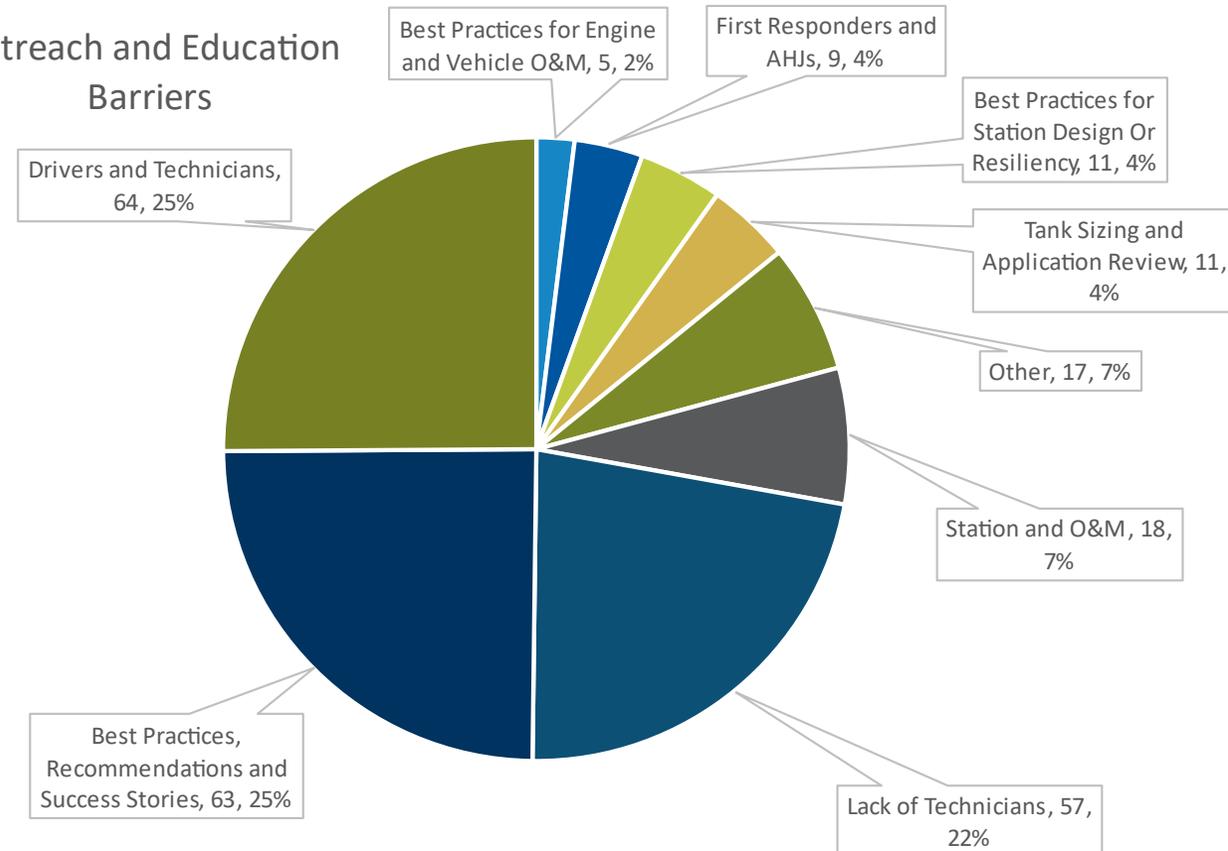
- Technology development (i.e. compressors, filters, dispensers, fueling algorithms, etc.)
- Exchange of best practices and success stories



Outreach and Education

- Ensure the fleet managers get the **right truck for the job**
- Drivers and technicians **blindsided by the technology differences**
- Ensure drivers and technicians know what to expect
- Share success stories and best practices!
– **Don't let the bad news be the only news**
- **Shortage of qualified technicians** (fleets and dealerships)
- Educate the **first responders/inspectors**
– Unfamiliar with the technology

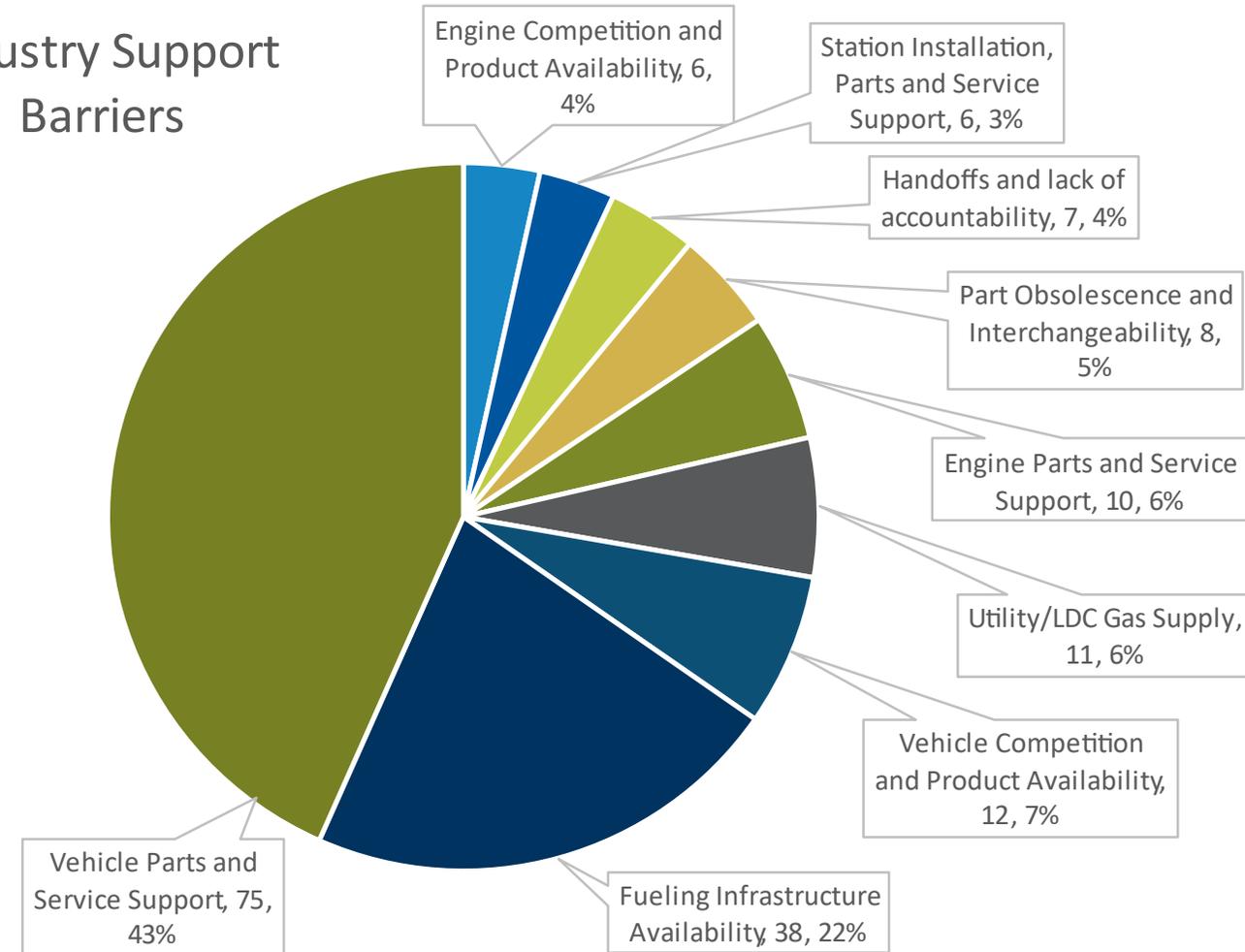
Outreach and Education Barriers



Industry Support Barriers

- Dealers don't have the **parts in stock**
- **Not enough stations**, fleets nervous about fueling and range
- **Shortage of qualified technicians** (fleets and dealerships)
- Not enough options from vehicle and engine manufacturers
- People want to hear **success stories and best practices**
- No single point of contact for ownership of full system (i.e. finger pointing)

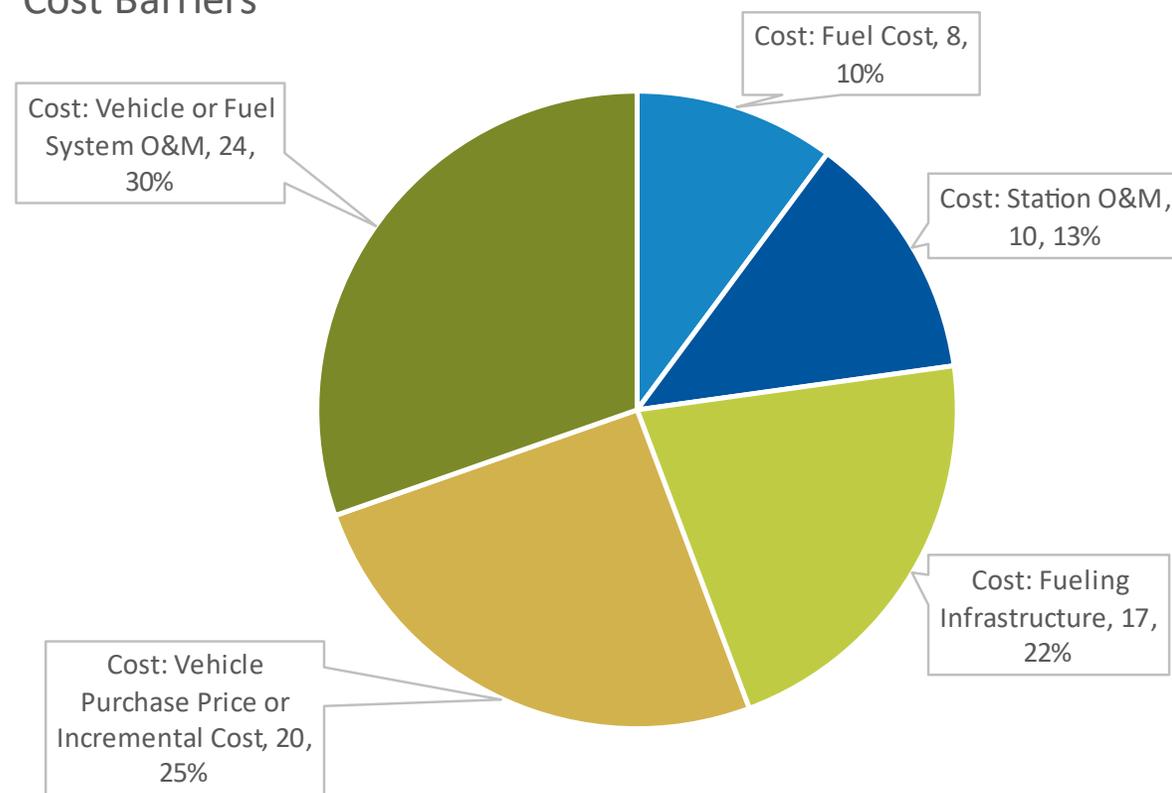
Industry Support Barriers



Cost

- Higher **cost of operation and maintenance of vehicle** (parts and labor)
- **Vehicles are expensive** (compared to diesel)
- **Cost of CNG station is prohibitive**, must rely on public infrastructure
- Higher cost of **operation and maintenance of CNG station** (preventative and repairs)
- Cost spread between CNG and diesel/gasoline not enough to justify investment
 - Unstable diesel/gasoline price

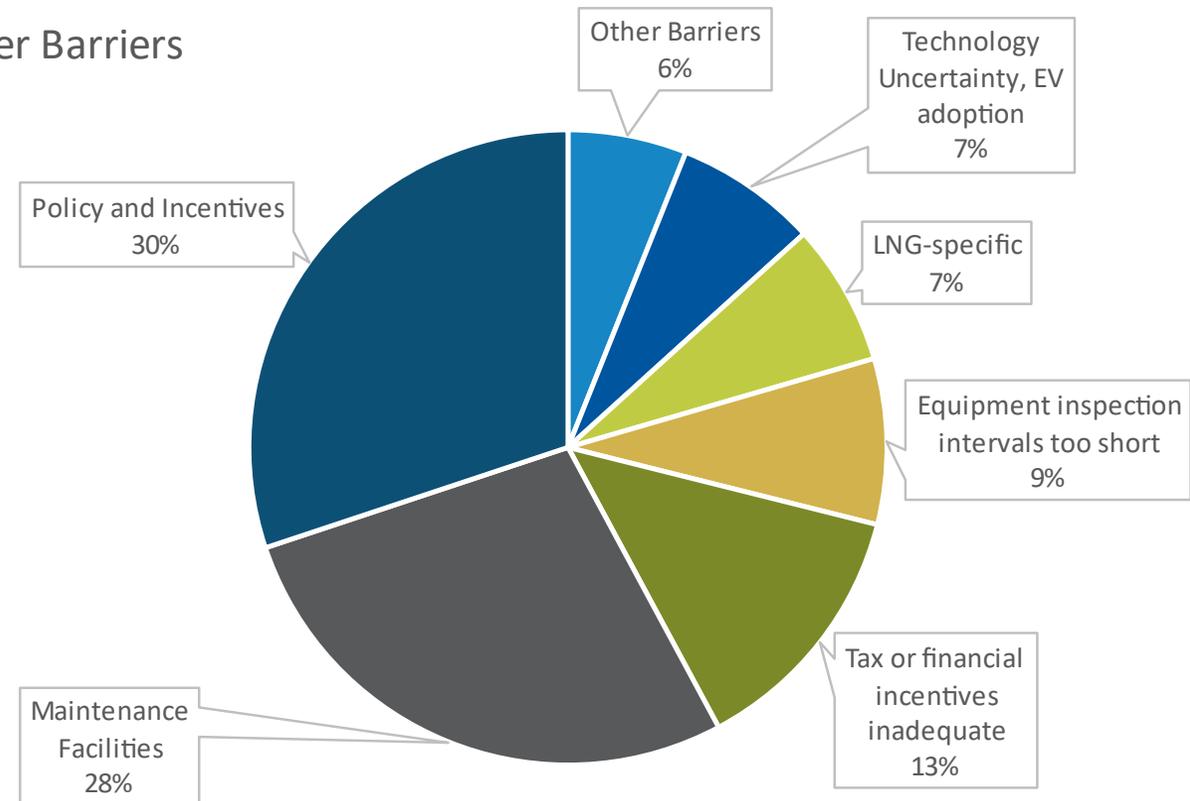
Cost Barriers



Other

- Inadequate incentives and policy support (i.e. weight exemptions, "Buy America" for federal incentives, ZEV's are getting more incentives and attention)
- Limited availability of certified maintenance facilities are a barrier
- Tax credits are not permanent, diesel is a safer investment
- Tank inspections are too frequent
 - Recent change to US DOT regulation should help (<https://ngvamerica.org/2022/03/09/ngvamerica-reissues-cng-fuel-system-inspection-guidance-document-to-include-new-federal-standard/>)

Other Barriers



Summary

- Many comments – wide variety of topics covered
- Technology and Outreach/Education are largest topics
 - Areas that DOE and Clean Cities have great experience and impact
- Industry/Commercial Support is needed – more stable environment needed
- Costs are too high
 - High gasoline/diesel prices lead to better Return on Investment



GTI ENERGY

solutions that transform

GTI Energy develops innovative solutions that transform lives, economies, and the environment